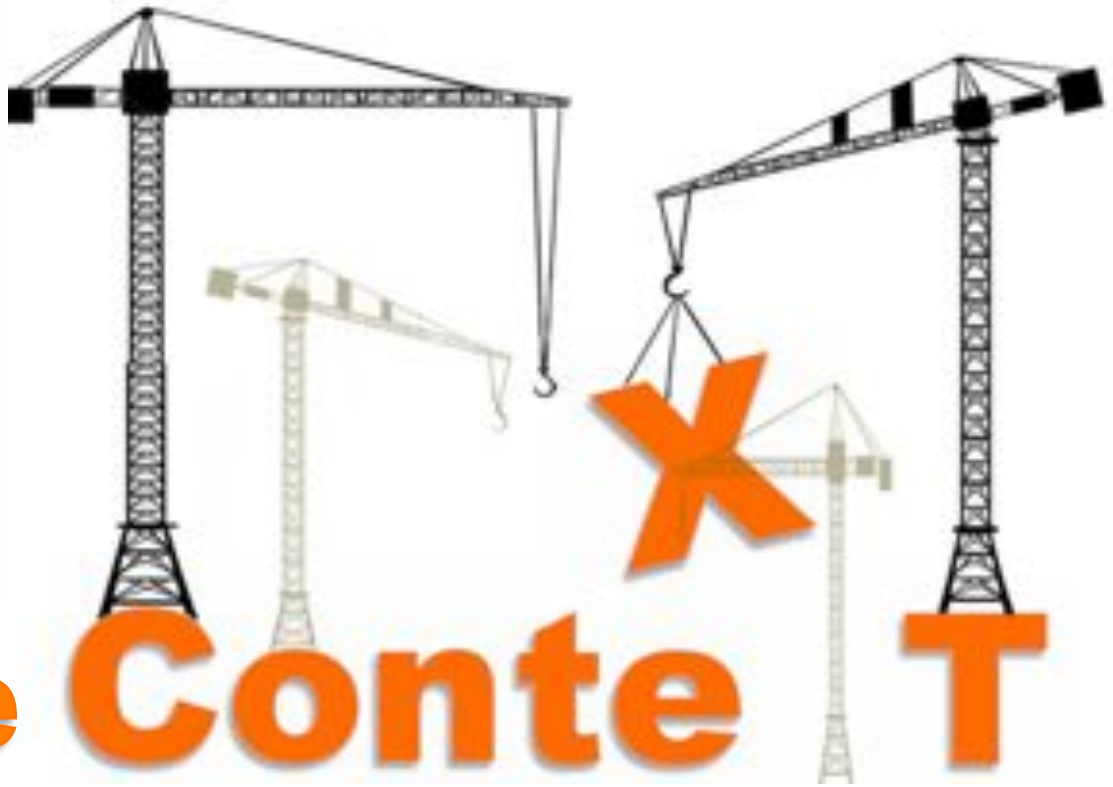


Changing the Context

CAST 2012

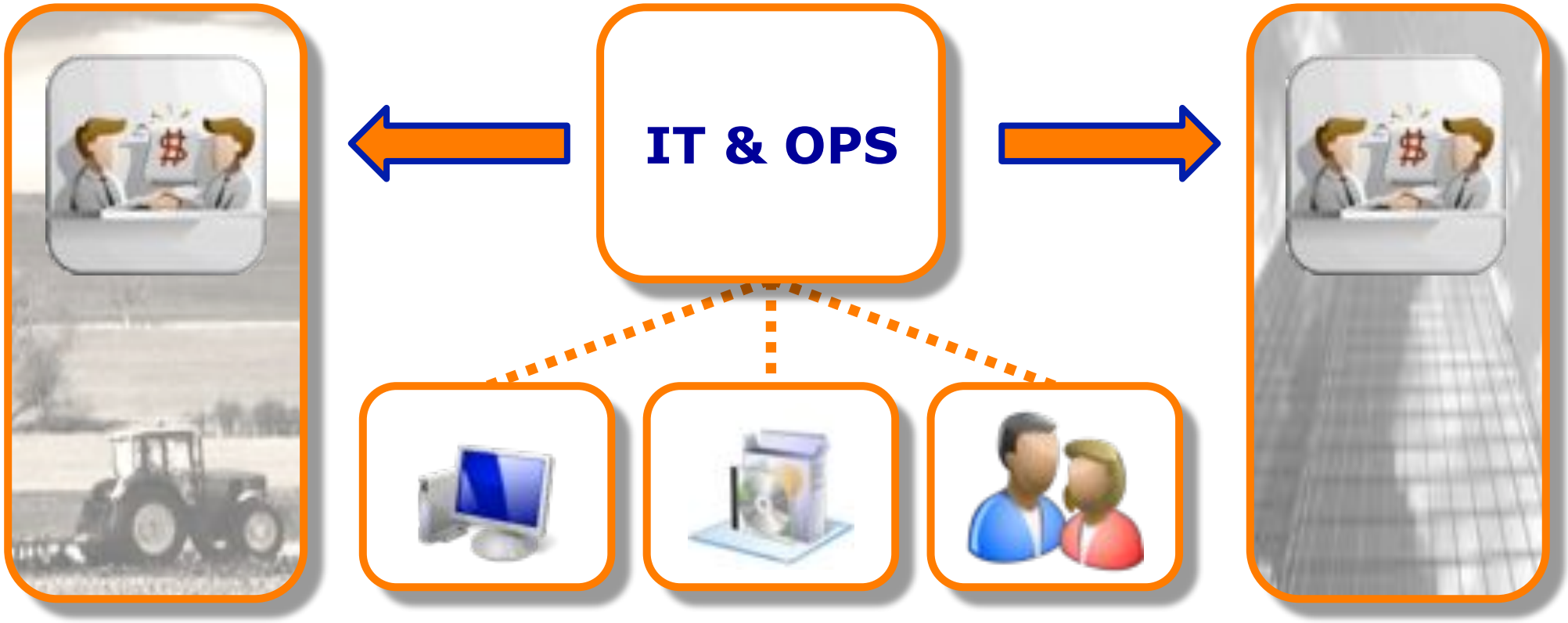
How a bank changes their software development methodology

@huibschoots

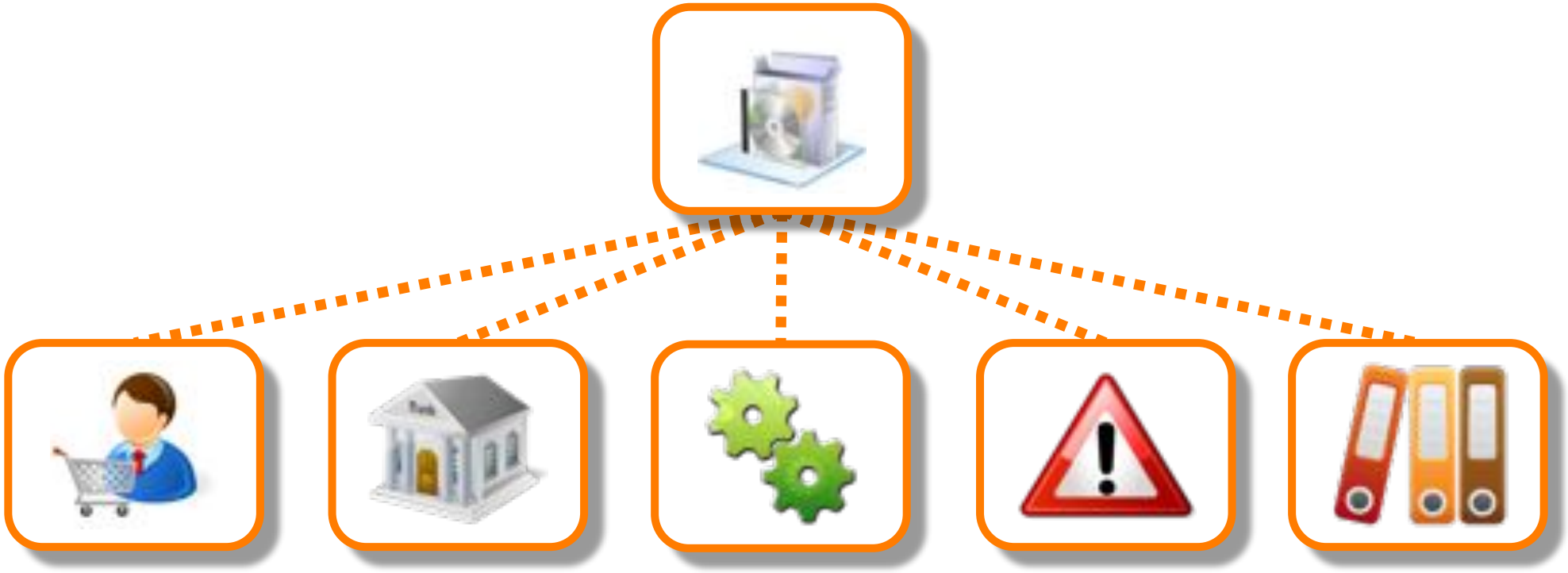
•Context
•Challenges
•Change
•Next steps
•Lessons Learned

Context Rabobank

Context Rabobank International



Context Info. Systems & Development



FO
Own Build
Web

BO (CB)
Large COTS
Batch

BO (OPS)
Large COTS
Batch

RISK
Build/COTS
Models

FIN
Large DWH
Ledger

Challenges

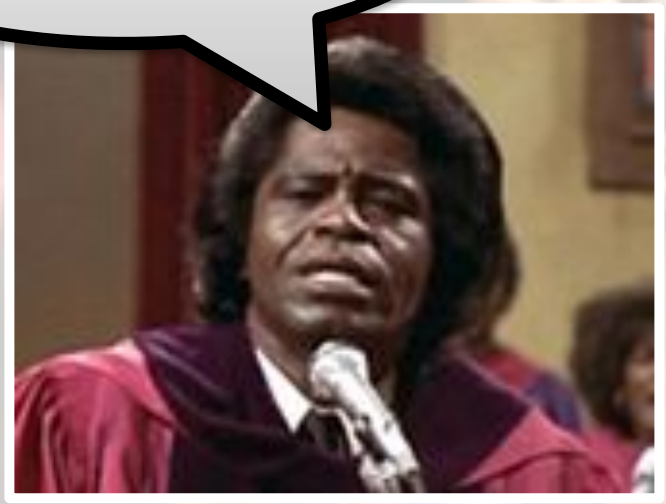
Challenges

- Testing = operating
- Implementation of agile
- Process & req. driven
- Copy – paste templates
- Bad documentation
- No buzz or passion

So, what
happened?

THE BAND
=THE CONTEXT-DRIVEN TESTING COMMUNITY
(OBVIOUSLY)

DO YOU SEE THE LIGHT?



WHAT LIGHT ?

HAVE YOU SEEEEN THE LIGHT?

YES! YES! JESUS H. TAP-DANCING CHRIST... I HAVE SEEN THE LIGHT!

Change
Change
Ahead

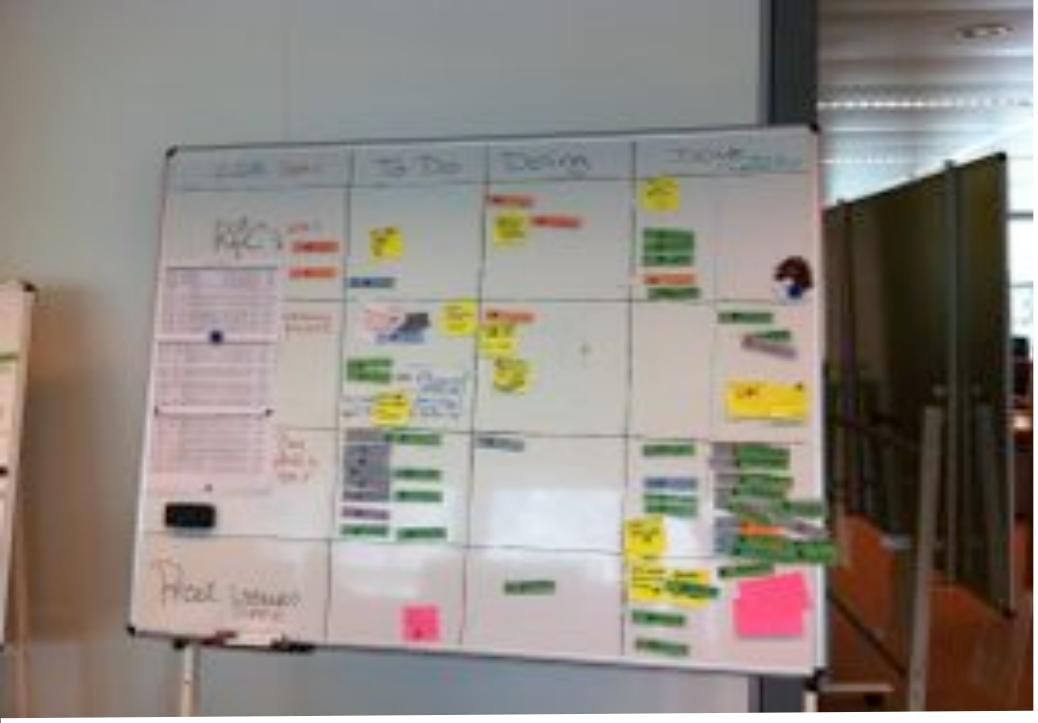
The “change”

- RST
- Heuristics
- Passion
- Thinking
- Skills over Knowledge

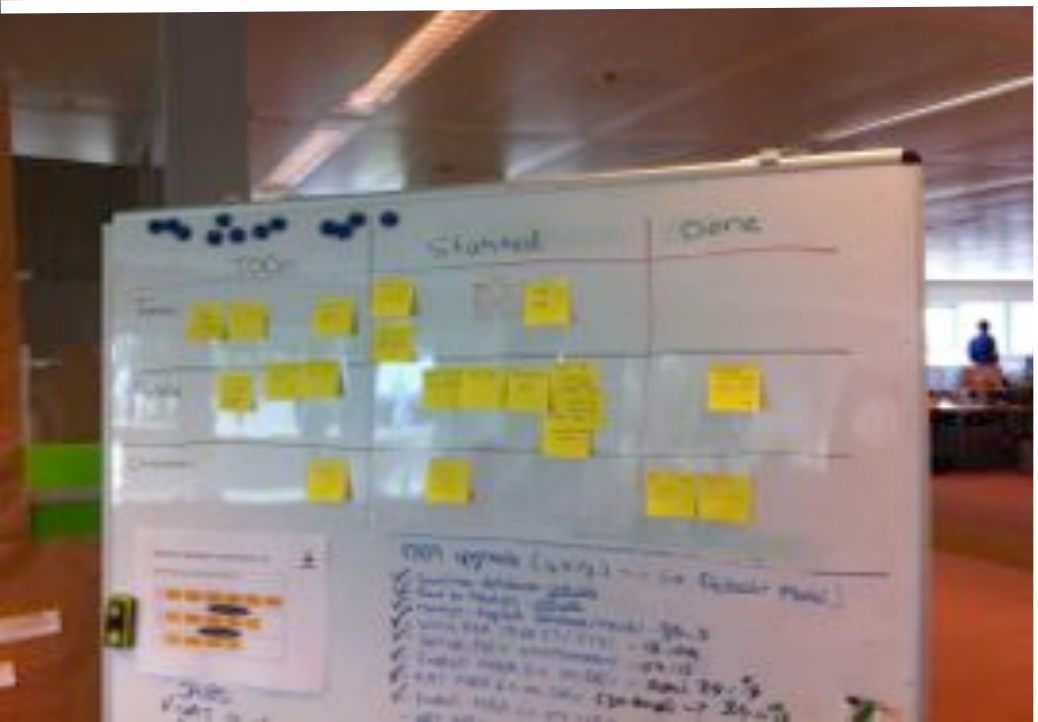
Agile as a lubricant

Agile as a lubricant

- Different way
- Shorter time box
- Collaboration
- Low Tech Dashboard


To Do
Done
R&C's

STARTED


Started
Done

Being passionate is
contagious

Passion = contagious

- Testing Dojo
- Intervision
- Different conferences
- Conference speakers

2nd Wave

2nd Wave

- Concurrent testing
- Exploratory testing
- Mind Maps
- Work groups

The road ahead

The road ahead

- SBTM
- Test automation
- Coaching
- Practise
- Evaluate / retrospect
- Collaboration

What made
it work?

What made it work?

- Step by step
- Being passionate
- Adapt to context
- Community
- Persistence
- Questioning

What didn’t work?

What didn't work?

- Only training
- One time only
- Project Pressure
- Big chunks
- Not willing to change

What brought the change?

2 Hints!

1.

2.

Devil!

Huib Schoots
www.magnifiant.com
@huibschoots
huib.schoots@gmail.com
+31 (0)6 - 24641033